

Charles Taylor Strengthens Claims Solutions with Acquisition of Underwriters Safety & Claims, LLC., A Third-Party Administrator Based in Louisville, Kentucky

WILTON, CONNECTICUT – January 5, 2022 – Charles Taylor, a leading provider of claims solutions in the United States announced today that it has acquired Underwriters Safety & Claims (US&C), a third-party administrator (TPA) and managed care services provider with operations across the U.S. The acquisition of US&C expands Charles Taylor’s claims management footprint and enhances the managed care solutions offered to clients.

“The strategic expansion of our TPA and managed care service offerings is a critical part of Charles Taylor’s continued focus on growing our full-service claims solutions business in the U.S., spanning TPA, Adjusting and Technical Services,” said Robert Brown, Charles Taylor’s Global Chief Executive Officer. “The acquisition of US&C, which has built a reputation for exceptional service over 80 years, brings onboard a highly experienced team of claims and managed care professionals along with long-term clients with multiple risk exposures. Together, we strengthen our comprehensive service offerings across all lines of business, including property and casualty.”

“Since our founding in 1941, US&C has been at the forefront of the industry by developing business solutions that are tailored to address the evolving needs of employers and insurers. I am extremely proud of the success our dedicated team continues to achieve,” said Scott Ferguson, US&C’s President. “Joining the Charles Taylor family will help US&C chart an exciting new chapter of growth by tapping into Charles Taylor’s national network and leveraging its global resources. This opens up a future full of opportunity for our employees and clients alike.”

US&C is a third-party claims administrator for municipalities, utilities, school districts and private employers. Specializing in workers’ compensation and liability, the company also offers a full suite of managed care services – including bill review, access to preferred provider organizations, utilization review, 24-hour nurse triage and case management. US&C is headquartered in Louisville, Kentucky, with offices and team members throughout the country.

“The acquisition of US&C, with its strong presence in the Southeast and Midwest, broadens Charles Taylor’s geographic reach beyond our strong presence along the coastal regions, a process that began last year with the acquisition of Aegis, a leading mutual management and third-party claims administrator for the municipal market,” stated Christopher Schaffer, Chief Executive Officer for Charles Taylor TPA. In addition to traditional workers’ compensation claims, Charles Taylor has extensive marine operations and has been the premier provider of maritime claims solutions with clients in every U.S. port and jurisdiction.

“US&C brings extensive expertise in the public entity and manufacturing sectors, and also has the same client-centric operating principles that are core to everything we do at Charles Taylor,” continued Christopher Schaffer. “This acquisition supports Charles Taylor’s strategy to become one of the leading providers of comprehensive claims solutions for all property and casualty claims in the U.S., offering national coverage supported by global resources.”

Waller Helms Advisors served as the exclusive financial advisor to Underwriters Safety & Claims on this transaction.

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About Charles Taylor

Charles Taylor is an independent, global provider of claims solutions, insurance management services and technology platforms for all property and casualty markets, including commercial property, workers’ compensation, and auto/liability. We offer complex loss adjusting, technical services, third-party administration and managed care programs with specialization in catastrophic, aviation, energy and marine claims. With over 100 years of expertise at our core, we offer a comprehensive suite of solutions across all lines of business to help our clients manage risk.

Charles Taylor employs more than 3,100 staff across our expansive global network in more than 30 countries across Europe, the Americas, Asia Pacific, the Middle East and Africa. The company delivers risk management solutions to a diversified customer base that includes regional, national and international insurance companies, self-insured employers, mutuals, captives, brokers, Lloyd's syndicates and reinsurers. Our clients benefit from customized solutions, technical expertise and the global reach of our award-winning solutions.

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